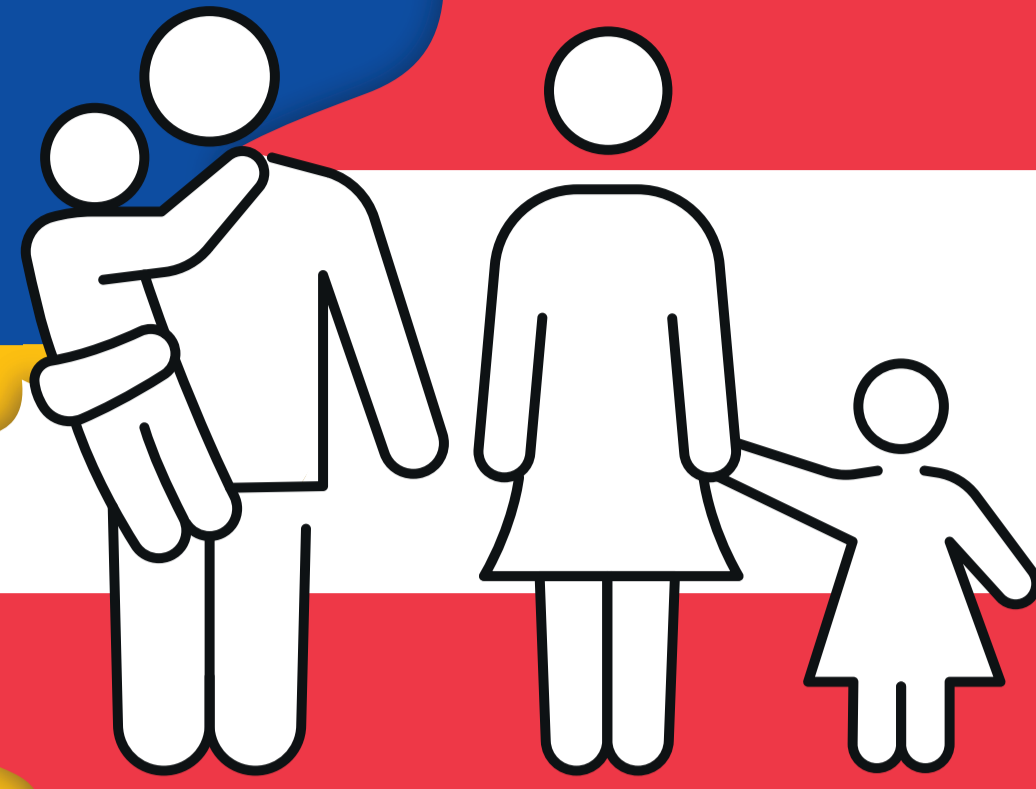


Information for refugees fleeing Ukraine



I want to travel onwards!



No registration necessary, if
you want to travel onwards

I do not need support / somewhere
to sleep 

No further steps necessary

I need support / somewhere
to sleep 


Contact our Federal Reception Service's telephone
hotline: **+43 1 2676 870 9460**

Here you can find
more information on
registration centres:



I want to stay in Austria!

I have organised accommodation
independently 


 Police will collect
your data in the
registration centres



Your data can also be
collected after you have
found accommodation

You will receive support

I require organised accommodation 

 Report to the arrival
centre

or
Report to the regist-
ration centre

→ bmi.gv.at/ukraine
→ BBU-Hotline: **+43 1 2676 870 9460**

Here you can find
more information on
registration centres:



After collection of your data, you will be assigned an accommodation.
The accommodation will be organised for you and you cannot choose
the region in Austria.

How do I receive my documents? 

Your card will be sent to the place where you are living or you will receive it
through the authorities (BFA – Federal Office for Immigration and Asylum)



If you have any further question, please contact:

Website:  bmi.gv.at/ukraine

BBU-Hotline:  **+43 1 2676 870 9460**

